



Language Service

Housing Plus provides a range of language services to ensure that all clients can access our services.

Interpreter and Translation Services

If you need help with interpreting or translation because English is not your first language, phone the TIS National Translating and Interpreting Service on 131450. They will phone Housing Plus and interpret for you for free.

ايفه فشال ام جرتل ايف ددعاس ملل ة حاجب تنك اذا
ك تغل تسيل ة يزي ل ج ن ال ا غ ل ل ن ال ام جرتل ا و
س تي وي دارج ل و ا ة ك ر ش ب ل ص ت ا ، ي ل و ال

TIS National 131 450. م ق ر ل ا ي ل ع 131 450.

如果你的母語不是英語，需要口譯或筆譯幫助，
請致電All Graduates，電話號碼：131 450。

Nếu quý vị cần hỗ trợ biên dịch hoặc
phiên dịch vì tiếng Anh không phải là
ngôn ngữ chính của quý vị, vui lòng gọi All
Graduates theo số 131 450.

Si usted necesita un intérprete o
traducciones porque el inglés no es su

primer idioma, llame al teléfono 131 450
de All Graduates.

모국어가 영어가 아니어서 통역 또는
번역서비스가 필요하신 경우, 131450번으로
All Graduates 에 전화하시기 바랍니다.

Если вам необходима помощь с
устным или письменным переводом,
так как английский не является
вашим родным языком, то позвоните
в компанию All Graduates по номеру
телефона 131 450.

İngilizcenin ana diliniz olmaması nedeniyle
tercüman yardımına ihtiyacınız varsa veya
tercüme yaptırmanız gerekiyorsa 131 450
numaralı telefondan All Graduates'ı arayın.

Ако Вам је потребна помоћ тумача
или преводиоца јер Вам енглески није
материњи језик, назовите агенцију "All
Graduates" на 131 450.

Equal Access

When you want to use our services,
Housing Plus will ensure that you are not
disadvantaged because of your cultural,
or religious background, or if you have
difficulty speaking English.

Language Services and Assistance

Interpreter services are offered to clients
at no cost.

Housing Plus has an obligation to provide
qualified and trained interpreters when
conducting interviews, discussing complex
matters, or when dealing with sensitive
issues.

Family and friends cannot act as
interpreters but they can stay with the
tenant and provide support during an
interview.

Family and friends can only act as an
interpreter if staff cannot obtain a qualified
telephone or on site interpreter.

Looking for more info?

- Contact your local
Housing Plus office
- Visit housingplus.com.au
- Report a repair 1300 435 144