



# Pest Control

## What is Pest Control?

The control measures put in place to minimise or remove a wide range of undesirable insects and other pests from people's homes and workplaces are known as Pest Control. This may involve simple household habits, the use of natural and chemical controls or just making sure that building elements such as drainage are in place and in good condition.

## What is a Pest Inspection?

A Pest Inspection is a thorough inspection carried out by a qualified pest inspector to determine whether or not there is any infestation or risk of infestation, from pests and to assess the extent of any damage already caused by them.

Housing Plus has pest inspections carried out every 3 years on all our properties located in high risk areas. These inspections will primarily focus on termites and potential structural damage to the buildings.

## Who is responsible for managing pests in my home?

It is Housing Plus responsibility to provide you with a home free from infestation when you move in. It is your own responsibility to keep your home clean and free of household pests such as ants, bugs, spiders, cockroaches, wasps, mice and rats at all times after you move in.

## What can I do to manage pests in my home?

Most general household pests such as fleas, cockroaches, flying insects, mice and rats can be kept under control by developing good habits, such as:

- + Keep all food stored away in sealed containers
- + Use a garbage can with a tight lid
- + Tie up garbage bags and empty bins frequently
- + Frequent cleaning in the kitchen
- + Regular vacuuming
- + Clean up spills as soon as they occur
- + Reduce / remove clutter in the home
- + Report water leaks as soon as they are

noticed

- + Keep drains clean
- + Use a door snake and seal draughts
- + Keep an eye out for holes that may develop around baseboards and inside cupboards
- + Turn off external lights at night (when not in use)
- + Keep fly screens in good condition (do not tamper with them)
- + Regularly examine the outside walls and eaves (do not allow wasps to establish a nest)
- + Keeping pets outside helps to keep your home free of fleas, but if you are permitted to have pets inside, make sure you treat them for fleas.



## Looking for more info?



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Call us on 1800 603 300

## What should I do if I have a Pest infestation in my home or discover damage caused by Pests?

Notify Housing Plus of the issue and the pests you think are involved immediately so that we can take action to resolve the problem. A pest inspection may be ordered where appropriate and pest treatment implemented.

Where the infestation is being caused by common household pests such as ants, cockroaches, bugs, fleas, wasps, mice, etc. and has occurred within the period of your tenancy, it is your responsibility to control. If you ask us to assist in controlling these pests, we will engage a contractor to take control measures and recharge the cost back to you.

If we agree that the infestation could not have been caused by poor property care and is outside your reasonable control, then you will not be expected to cover the cost of control measures that may be taken by Housing Plus.



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